

Can Industrial Physics Avoid Being Creatively Destroyed?

Ken Hass

Physical & Environmental Sciences Department Ford Research and Advanced Engineering



APS March 2004 "Future of Research in Industrial Laboratories"

Predictions

Yes, in the sense that physics/physicists will always make vital contributions to innovation-driven business success in some companies and industries

No, in the sense that technologies, industries, and companies will continue to evolve (at an accelerating pace), and industrial physics/physicists may be prime fodder for creative destruction if they do not continuously adapt and prove their business value



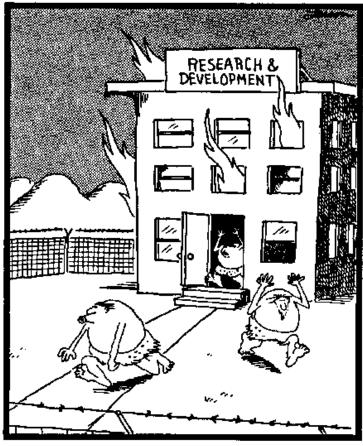
Industrial physics will be far more diverse, dynamic, and non-academic in the future

Creative Destruction

Joseph Schumpeter (1942)

- "Revolutionizing the economic structure from within"
- Driver of industrial innovation, evolution, efficiency

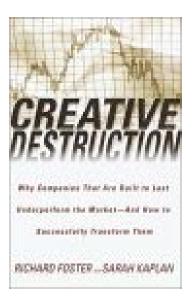
"Economists love maximum efficiency. But people don't. We want market efficiencies to make us richer, but we don't like what an efficient market feels like." "The Sink-or-Swim Economy," NY Times, June 8, 2003



Fire is invented.

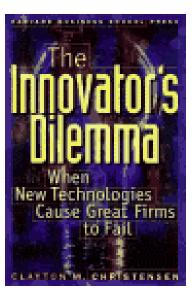
Industrial Physics: Victim of its Own Success?





R. Foster and S. Kaplan (Doubleday/ Currency, 2001)

> C. M. Christensen (Harvard Business School, 1997)



Two Key Conclusions:

- Tension between continuity and discontinuity
- Mental models often limit creativity and innovation



Main Themes of This Talk

- Insights from Complex Systems Research
- Evolving Mental Models for Industrial R&D
- Examples from Ford/Automotive R&D
- Challenges to the Broader Physics Community

The Emerging Science of Complex Systems

- Multiple "things" interacting in "interesting" ways
- Growing conscilience among disparate fields
 - From physical sciences to social sciences
 - Key insights from biology, computer science, economics

Relevant to an increasingly complex world

- Global economy and environmental challenges
- Increasing interconnectedness and pace of change
- Spread of capitalism and democracy
- Increasing socioeconomic inequities
- Increasing threats: terrorism, energy security, …

Thanks to University of Michigan's Physics Dept. and Center for the Study of Complex Systems!

Roots of Complex Systems Research

Physical Sciences

- Nonlinear dynamics, chaos
- Nonequilibrium thermodynamics
- Random manifolds (spin glasses)
- Self-organized criticality

Biology

- Evolution
- Population dynamics, ecology
- Origin of life
- Animal aggregation
- Neuroscience (consciousness)
- Protein folding/gene expression
- Epidemiology

Economics

- Game theory
- Bounded rationality
- Increasing returns ("lock in")
- Econophysics
- Behavioral economics

- Mathematics
 - Catastrophe theory
 - Fractal geometry
 - Networks ("small worlds")

Organizational Science

- Logistics
- Systems dynamics
- Psychology
 - Group Dynamics
 - Gestalt
- Computer Science
 - Cybernetics
 - Neural networks
 - Artificial intelligence/life
 - Cellular automata
 - Evolutionary programming (GA)
 - Information theory
 - Computational complexity

Complexity: A Bridge Between the "Two Cultures" of Physics & Business?

 \leftrightarrow

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Expanded/Balanced Perspective

Reductionist
Linear
Equilibrium
Mechanical
Predictable
Optimizable
Centralized
Quantitative
Simple Laws

Simple Laws
Dominant worldview
in physics and established
business operations

\leftrightarrow	Holistic
\leftrightarrow	Nonlinear
\leftrightarrow	Nonequilibrium
\leftrightarrow	Organic, Evolutionary
\leftrightarrow	Contingent, Emergent
\leftrightarrow	Robust, Adaptive, Strategic
\leftrightarrow	Distributed, Self-Organized

- Qualitative, Patterns
 - Complex Behaviors

More useful for understanding, leading, and/or adapting to changes in business environment and industrial R&D!

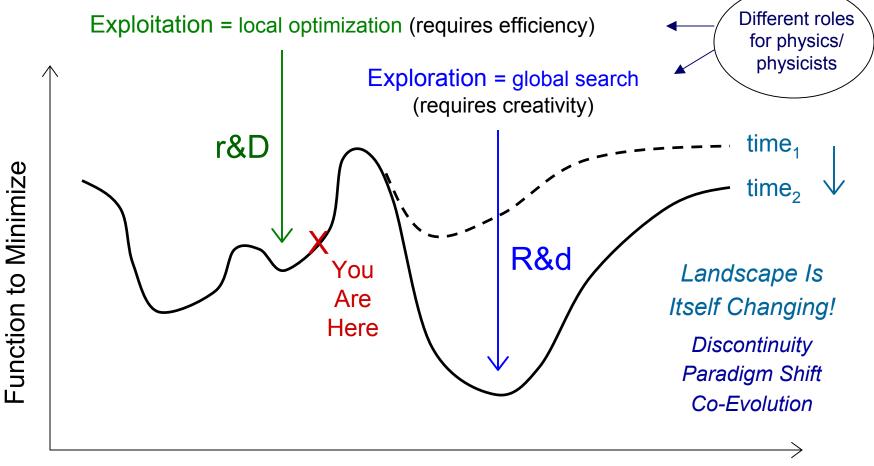




"I can calculate the motion of heavenly bodies, but not the madness of crowds." - I. Newton

"Imagine how difficult physics would be if electrons could think." - M. Gell-Mann

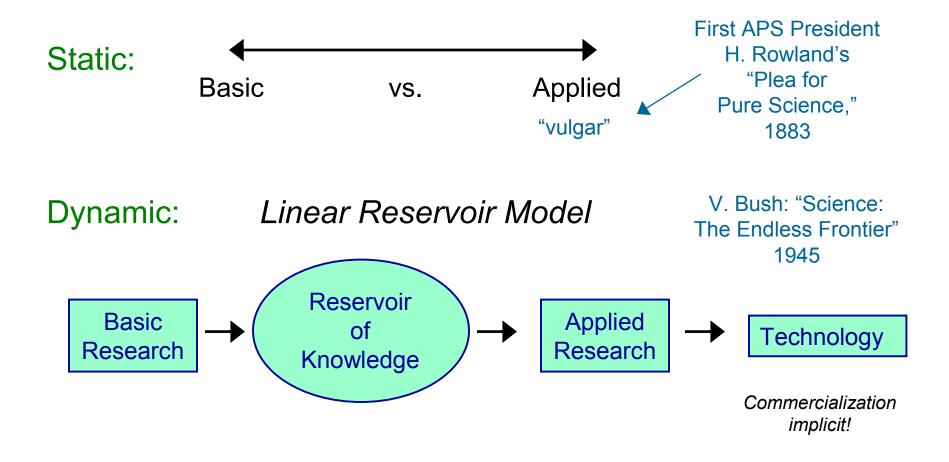
Efficiency vs. Creativity: Landscape Metaphor



Multidimensional Configuration Space

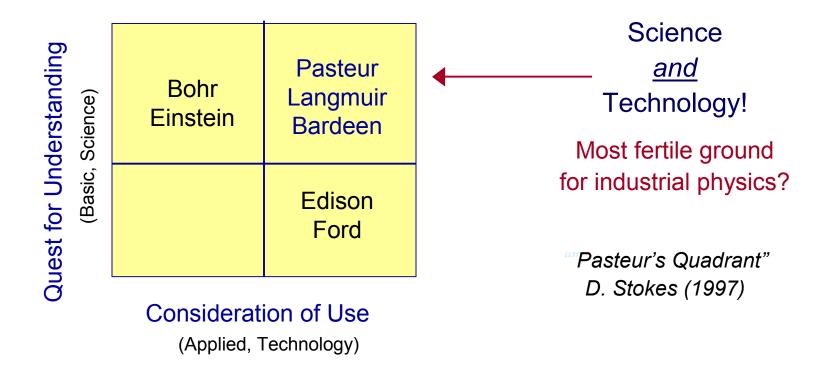


Prevailing, But Flawed Mental Models for R&D



Limitations of Linear Models

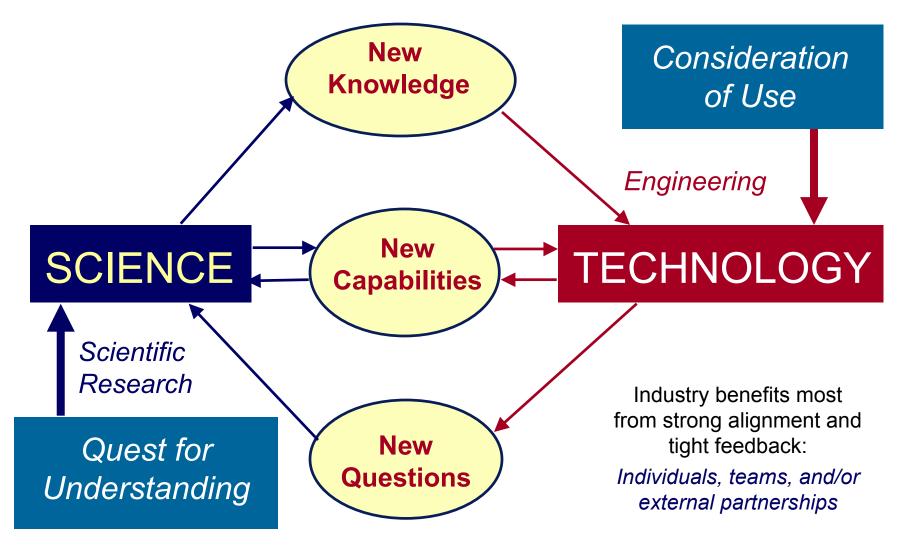
Problem is <u>not</u> one dimensional:



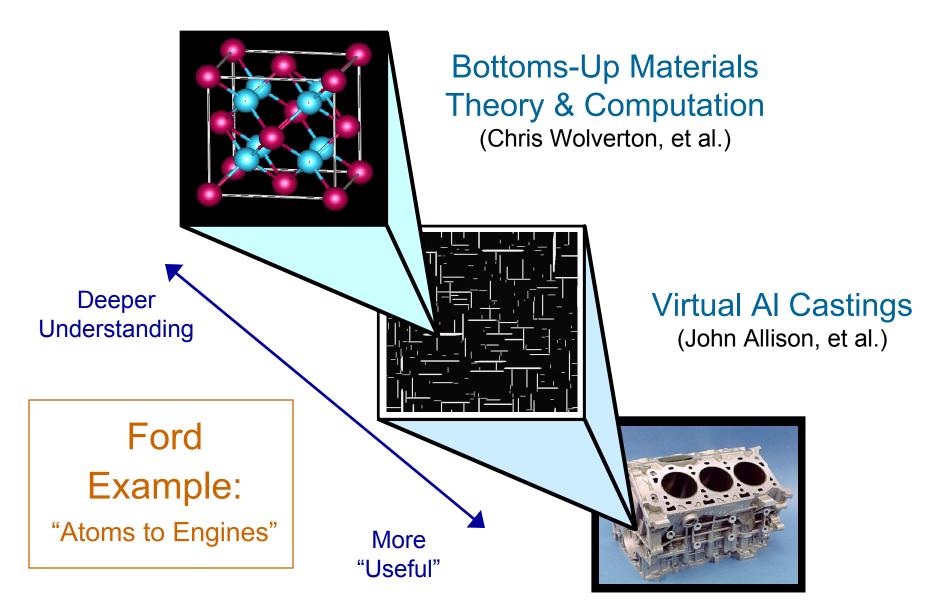
Flow is <u>not</u> unidirectional:

Steam Engine (Applied) \rightarrow Thermodynamics (Basic)

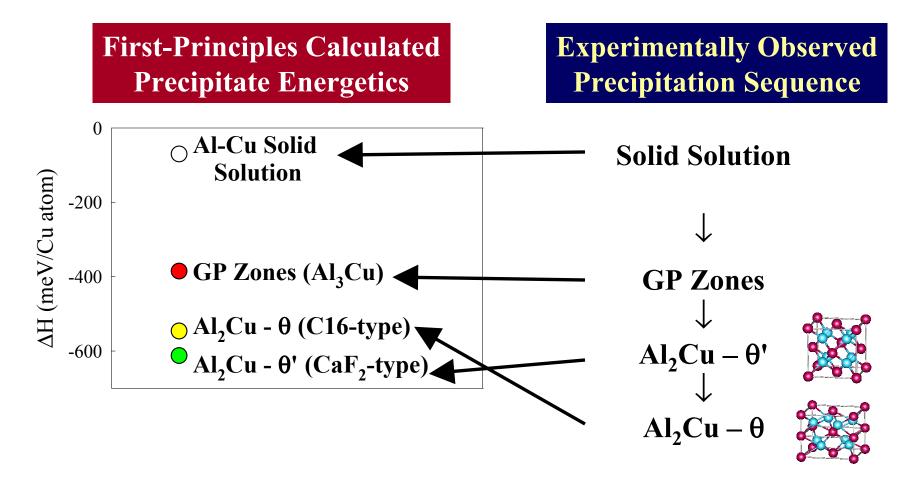
Complex Dynamical Interactions





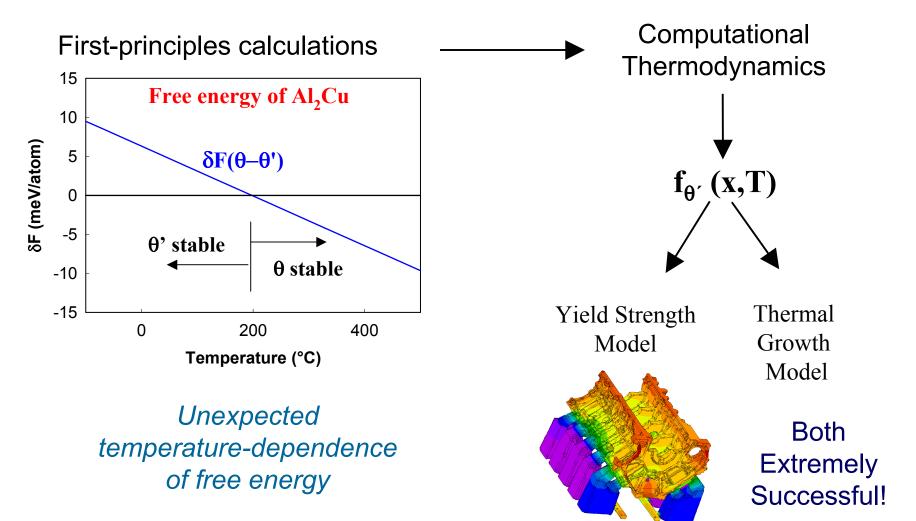






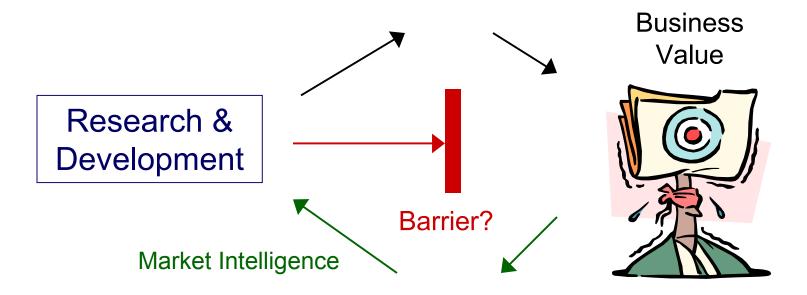
Why Discrepancy for Relative Stabilities of θ/θ' ?!Vibrational Entropy!!!Wolverton and Ozolins, PRL 86, 5518 (2001)

Significant Impact on "Downstream" Models





Tech Transfer and Commercialization

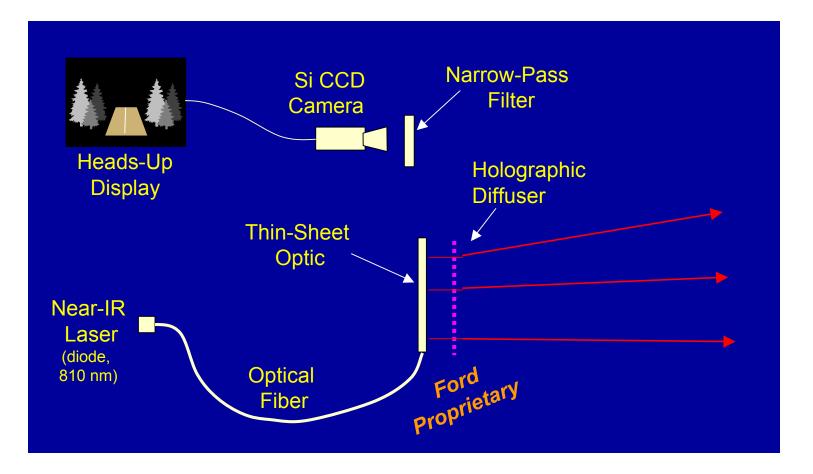


- Focus on most promising market opportunities <u>very</u> challenging
- Simple mental models (linear path, "over the wall") inadequate
- Biological analogies (e.g., adaptive networks) may be helpful
 - Complete paths matter, not sequence in which they develop
 - Most promising pathways need to be reinforced at expense of others



Ford Active Night Vision System

(W. H. Weber, J. T. Remillard, et. al)





Normal View

Ford-Tier I Jointly-Developed Active System





Passive Thermal Vision

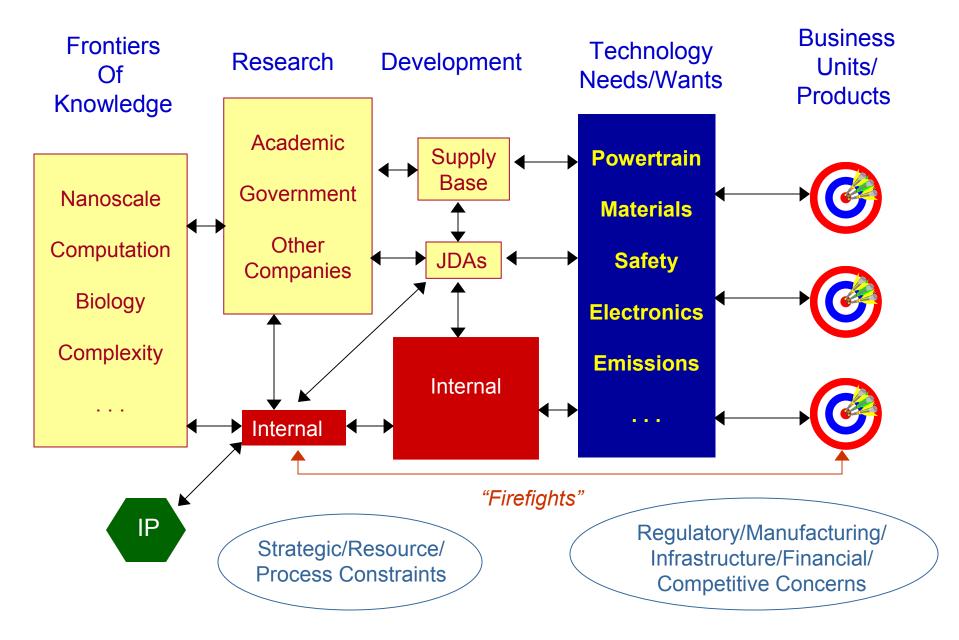


Once the technology is close to implementation, the hard work begins!

Marketing Cost Reduction Integration with Other Systems Packaging Regulatory Compliance

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Automotive OEM View of R&D Enterprise



General Comments on Industrial Research

Generalizations are dangerous!

- Most important thing is for R&D organization to be aligned with overall business strategy
- Innovation and R&D may be more important than ever in providing competitive advantage → approaches to industrial research are becoming increasingly diverse (not just big company vs. small, mature vs. start-up))

Physicists face particularly strong challenges & opportunities

- No entitlements, but always a need for talented, flexible, creative, and persistent people who can solve known problems and/or lead the way through technological uncertainty and change
- Value of "pure" physics research likely to be increasingly questioned, but physicists who understand and can cope with the two cultures of physics and business and can interact/collaborate effectively with experts in other fields have tremendous opportunities



Academic Perspective



Industrial Perspective



Requires breadth, flexibility, persistence, teamwork, communication, discipline, ...

Challenges for the Broader Physics Community

- Are industrial physicists valued by the community if they do not engage in "pure" physics research nor attend APS meetings?
- Will/can the mainstream culture adapt rapidly enough to the changing needs of industrial physicists and retain them as part of the community? How?
- Will the broader physics community also begin to experience creative destruction if industrial involvement declines?

FIAP welcomes your thoughts and suggestions! Send to fiap-exec@aps.org